TERMS & CONDITIONS FOR PURCHASE AND PAYMENT



Order, Payments, Refunds & Cancellation

Ordering / Quotation:

You can get in touch with our team of experts using the following channels to select product or service and to place a Purchase Order:

Email: sales@wyse.co.in

Tel: +91 20 24224058 / 24225268 / 24227114 / 24222921

Fax: +91 20 24227115

Purchase Order should raise on below company Name and details:

Company Name: WYSE Biometrics Systems Pvt Ltd

Address: S.No.82/1, Plot No.20, Sahakarnagar No.1, Aranyeshwar Road, Parvati, Pune 411009

GSTIN : **27AAACW4538L1ZY**

We are consistently operational between 09:00 AM to 05:30 PM, from Monday to Saturday.

Payments:

Online Payments can be done by:
 Online Payment: Card payment and Net Banking Payment via Payment Gateway can be done at Online Payment link given on Invoice. Also payment can be done via NEFT/IMPS to account number mentioned on Invoice.

2. Problem with any payment: Please talk to us on +91-20-24224058 or email us at accounts@wyse.co.in.

Refunds & Cancellation:

- 1. For all orders placed before 9 am, the day of the order placed will be counted in delivery days. For orders placed after 9 am, the delivery days will be counted from the next business day. Please note that the delivery days don't include Public Holidays and Sundays. For further details please contact us at sales@wyse.co.in or call us.
- 2. In an unfortunate event, an order can be cancelled within half an hour of placing the order. You can also, give us a call through our customer support helpline. For further details, please contact us by email at sales@wyse.co.in or please give us a call on +91 20 24224058 / 24225268.
- 3. Refunds initiated will be credited to the account/card from where the transaction had initiated within 3 working days from date of cancellation.





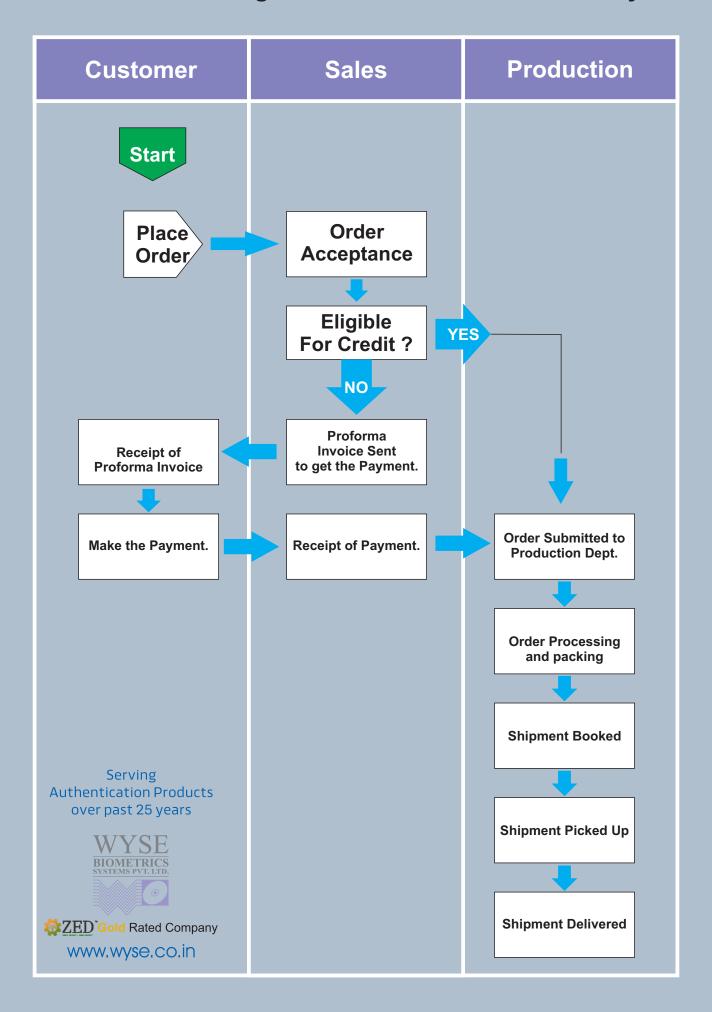
Survey 82-1, Plot No 20, Sahakarnagar No 1, Parvati Aranyeshwar Road, PUNE 411 009, INDIA. Ph: +910-2024224058, 24225268 Email: sales@wyse.co.in url: www.wyse.co.in

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Process Flow Diagram from receiving work order to customer delivery





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